

Vocational Rehabilitation



INCREASE EFFICIENCY

Modernized software solutions streamline processes so you have more time with participants.



AUTOMATE DOCUMENT HANDLING

A paperless system improves the management, storage, and retrieval of participant data.



MAINTAIN COMPLIANCE

The system is configurable to stay compliant with evolving WIOA and RSA guidelines.

In your quest to help participants with disabilities succeed in the workplace, how much more effective could you be with a paperless system that puts electronic document management at your fingertips?

YOU'RE ENTITLED TO GREATER EFFICIENCY

The Workforce Innovation and Opportunity ACT (WIOA) boosts the level and array of vocational rehabilitation (VR) services available for people with disabilities. With so many clients in need of assessment, counseling, training, job placement assistance, and other services, VR counselors can't afford to waste time shuffling through paper files or entering duplicated data into the system to manage service requests, authorizations, and Individualized Plans for Employment (IPEs).

With 40+ years of experience serving the Social Security Administration and other benefits administrators, Tyler Technologies understands the challenges related to entitlement benefits case management. The Vocational Rehabilitation software solution is designed to efficiently manage all aspects of VR services administration, from initial referral and intake through assessments, trial work experience through IPE development and employment services, to post-employment follow up.

TAILORED TO YOUR NEEDS

The Tyler Vocational Rehabilitation solution is continuously configurable to meet the evolving needs of your agency. Using customized business rules and workflow management, this modernized, WIOA- and RSA-compliant system automates VR processes to streamline workloads and tasks. This gives counselors and other VR staff the freedom to focus on ensuring that each participant receives the guidance and services needed to achieve their vocational goals. The solution can be expanded to also track and report on fraud, waste, and abuse, as well as VR appeals and electronic visit and verification.

HANDLES ALL OF YOUR REPORTING NEEDS

- Dashboard-style reporting
- Standards and indicators
- Federally mandated reports: RSA-911, 2, 70B, among others
- Pre-ETS Reports
- Management and performance reports
- Fiscal reporting
- Ad-hoc report writing
- WIOA reporting
- Standard and advanced searching

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For more information visit [tylertech.com](https://www.tylertech.com)

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TIME-SAVING FEATURES INCLUDE:

- All case(s) and client information in one place, including detailed case notes
- Automated VR processes to streamline workload
- Automatic updates to RSA mandated reports
- Appointment scheduling and calendaring
- Service plan management and forms
- Fiscal and budget management
- Self-service access for students, participants, counselors, vendors, and employers
- Referral Management
- Easy to use intake application
- Advanced document management
- Electronic signatures
- Multiple notification types (email, postal, etc.)
- Pre-ETS component
- Trial Work Experience component
- Employment services
- Virtual Personal Assistant integration

WORKLOAD AND DOCUMENT MANAGEMENT

By automating processes, the solution supports collaborative case development and enables VR agencies to better manage their workloads. Configurable features like task lists, correspondence wizards, email templates and notifications, and built-in alerts allow counselors to spend less time on administrative work and more time in front of their clients. Client-specific information, such as school records, is attached to the client and can be associated with multiple cases, while case-specific documents like employment records and IPE printouts are only associated with that case. The end result is that a participant's own specific information can be tracked separately from each of their cases (active or inactive). This allows for a more organized way to manage, store, and retrieve information.

SELF-SERVICE ACCESS

Because the software is web-based, any authorized user with an Internet connection can access the system. Information can be shared across all regional and state VR offices, students and participants, and third-party providers. Clients can access their cases online to get status updates, schedule and reschedule appointments, update demographical information, and communicate with their counselor. Providers and vendors can access the system to review and manage referrals, upload documents/invoices, view and manage assigned clients and their cases, and update provider information. The solution is 508-compliant and compatible with screen reader technologies including JAWS, ZoomText, and Dragon Naturally Speaking.

CONNECTED AND SECURE

The Tyler Vocational Rehabilitation solution is able to interface with other databases, state fiscal systems, personal assistance software, and federal systems.

LEARN MORE

For further details or to request a demo, visit the Vocational Rehabilitation page on tylertech.com. Or, contact our sales team at **703.709.6110**.