

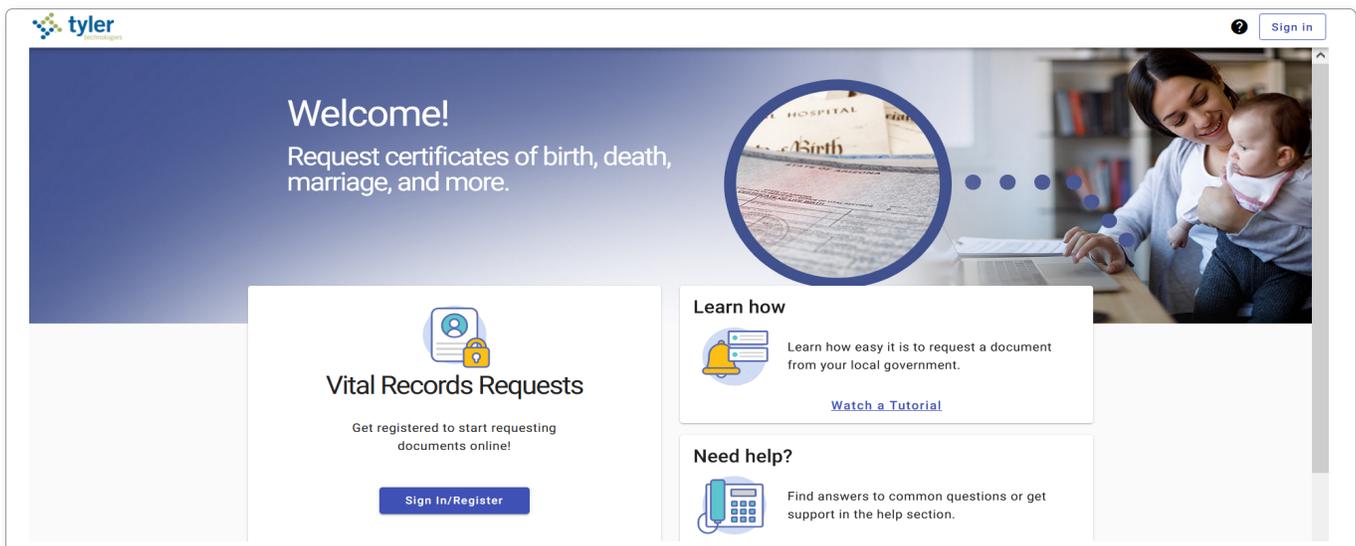


# Vitals Access

## OFFER ELECTRONIC VITAL RECORD REQUESTS TO YOUR CONSTITUENTS

Your constituents demand a modern filing experience — one that doesn't require visiting your office. They want control over the process and the power to request their vital records electronically. Vitals Access allows citizens to electronically request copies of birth, death, and marriage records with ease, have visibility into the status of the request, and ultimately receive copies of these crucial vital records faster.

Your constituents can use this solution to electronically request vital records from your county through a web portal accessible anywhere with internet access. Your staff can see all vital record requests in one place and instantly know their status. Payments are handled for the county during the submission process through Tyler's secure cloud-based payment solution, simplifying your payment processing practices. The online portal serves as the perfect complement to other electronic recording services you may already be providing and is open to all your constituents.



**tyler**

Welcome!  
Request certificates of birth, death, marriage, and more.

**Vital Records Requests**  
Get registered to start requesting documents online!  
[Sign In/Register](#)

**Learn how**  
Learn how easy it is to request a document from your local government.  
[Watch a Tutorial](#)

**Need help?**  
Find answers to common questions or get support in the help section.

[Sign in](#)

Vitals Access Welcome Page

For more information, visit [tylertech.com](https://tylertech.com)

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## IMPROVE EFFICIENCIES AND REDUCE COSTS

Transform the efficiency and productivity of your office by implementing streamlined electronic vital record request processes. With Vitals Access, your staff can:

- See all vital record requests in one place and instantly know their status.
- Communicate seamlessly to your constituents on their vital record request status.
- Reduce the time it takes to process requests.

## SECURE REAL-TIME PAYMENT PROCESSING

The solution's integration with Payments simplifies your payment processing practices. Citizens can use any device to easily pay their recording fees with Apple Pay®, credit cards (such as Amex®), and e-checks. With Payments, your staff can:

- Utilize batch reconciliation to simplify your daily processes.
- View real-time payment processing with updates to payer account balances immediately.

## CHANGE THE WAY YOU INTERACT WITH THE PUBLIC

Constituents requesting vital records through an in-office or mail-in method can face a confusing and time-consuming process. With this solution you can fundamentally change the way your office interacts with the public to process these requests. Constituents are no longer required to visit

your office and the portal's familiar e-commerce feel makes it easy for first-time requesters and veterans alike.

Vitals Access allows your constituents to:

- Easily navigate and complete the vital record request process online.
- View real-time notifications on the status of their requests.
- Submit payments securely through the integrated payment solution.

## ENHANCE SECURITY

With enhanced security measures in place, you can rest assured the integrity of requests submitted electronically will not come into question. Documents are tracked along each step of the recording process, just like if they were submitted in person. When it comes to the management of user accounts and passwords for the portal, your staff does not have to get involved. This solution allows users to either register for an account through the portal or log in using an existing Google, Facebook, or Twitter account, which all have their own advanced security measures in place. And Payments is compliant with PCI/PA-DSS Standards, making it reliable and secure.

### Contact us for more information:

[recording@tylertech.com](mailto:recording@tylertech.com) | 800.554.4434 | [tylertech.com](http://tylertech.com)

The screenshot shows a web browser window with the Tyler logo in the top left corner. The page title is "Requestor information". A navigation sidebar on the left contains the following items: "Requestor Information" (selected), "Add request items", "Upload proof of identity", "Review Order", and "Go to payment". The main content area contains the following text and form fields:

Please provide some details about yourself. All information below is required for the county to process your request and will be stored securely.

**Requestor information**

First name: Nancy

Last name: Stewart

Middle name (optional):

Suffix (optional):

**Contact information**

Email: nstewart@title.com

Phone number: (321) 654-9877

Vitals Access New Request

Empowering people who serve the public®

