



LAND & OFFICIAL
RECORDS SOLUTIONS



Comprehensive Solutions That
Modernize Records Management

Why Trust Tyler?

It's hard to overstate the importance of maintaining an accurate and accessible public record. Local governments count on it for taxation, courts rely on it for legal proceedings, and citizens depend on it when performing everyday tasks, such as securing a bank loan or obtaining a marriage license. However, your office faces an increasing number of challenges — tight budgets, scarce resources, overextended staff, and growing constituent demands — that make it hard to keep up. Tyler Technologies can help.

We've been an innovator and leader in the land and official records industry since 1978. We're comprised of individuals with extensive firsthand experience, and we pride ourselves on our commitment to client success. Our Land & Official Records solutions support more than 470 clients across 26 states, including 30 title companies, helping them manage more than 9.8 million documents annually, including more than 4.1 million eRecorded documents. Our solutions ultimately serve the recording needs of more than 13 percent of the U.S. population.

Tyler empowers recording offices to become more efficient and accessible with leading Land & Official Records solutions. Our solutions for records management and citizen self-service give you the tools you need to do more with less and tackle your most complex recording challenges. The best part is they're built to grow with you and adapt to legislative changes and the increasing needs of your constituents.

We recognize it's not just our software features that make a good recording system — it's how we implement and support those features. Our team has built a reputation for excellence by consistently delivering on promises and supporting the products that help you turn the most complicated tasks into faster, more efficient processes. We continually strive to extend that excellence and offer revolutionary software and services to boost the efficiency, accuracy, and performance of recording offices.

Powerful Solutions for the Long Term

It's not about technology for technology's sake. It's about anticipating and responding to specific needs, building thriving communities, and empowering offices to deliver better and faster assistance to their populations. With our solutions, you and your staff can accomplish significantly more with less effort. More access to information. Greater transparency. Reduced costs. Minimized paper waste. Secure data that's easier to manage and maintain. Better workflows. Faster results. Less wasted time. A happier and more productive staff.

Core Capabilities

At the core of our software solutions are capabilities that allow us to stand out as the company our clients have come to know and trust. Because of our client-centric focus, we know your work requires you to multitask and maintain the highest level of productivity. That's why we support you with the most comprehensive tools and services to get the job done.



Records management



Cashiering



Citizen self-service



Image uploading



Workflow management



Payment processing



Historical indexing



Optical character recognition



Cloud computing



Systems integration



eRecording



Disaster recovery



Financials



Productivity tools



Torrens title

TRANSFORM YOUR OPERATIONS WITH TYLER'S LAND & OFFICIAL RECORDS SOLUTIONS

Tyler's industry-leading, fully integrated records management and citizen self-service solutions provide the advanced functionality you need to increase efficiencies and productivity, improve workflows, reduce costs, and share information easily with constituents and other departments within your jurisdiction.

- Eagle™
- Eagle Self-Service™
- Document Pro™

Streamlined Land Records Management

When it comes to land records, we provide the most comprehensive, user-friendly tools that streamline the recording of your jurisdiction's land records, transfer documents, trust deeds, mortgages, Uniform Commercial Code (UCC) records, tax liens, and more. Our records management software includes features that promote efficient workflow, indexing, records retrieval, imaging, and cashiering that allow recording offices to maximize their time and resources to best serve the needs of their constituents.

Our land records management solutions also offer powerful search engines and audit trails that make finding records and tracking activity quick and intuitive, further simplifying your operations. With all the time and effort you'll be saving, you can put your staff to work on other important projects in your office, such as records preservation. Preserving your records is easier than ever before with our available solutions for scanning, historical indexing, redaction, and more.

The Power of Data

Connected data is powerful data — which is why Tyler is bringing data together from our property-focused solutions to automate and facilitate the entire land development life cycle. By bringing data together from the recording, permitting, and assessing offices, the land development life cycle becomes more efficient. The transferring of information back and forth between offices along each step helps minimize data entry, reduce errors, lessen paper usage, and automate workflows within your office and across the jurisdiction. Tyler's vision of Connected Communities across the nation means your office and others can work together as part of a thriving community that provides seamless and improved services with higher taxpayer confidence.

"All around, the Tyler software is really great. It is a very robust and user-friendly software, and it definitely meets all of our needs and exceeds our expectations. I've been very happy with everything."

— Mike Deluhery, Chief Deputy, Peoria County Clerk's Office, Illinois

Official Records Simplified

Integrity matters — especially when handling official records. Our solutions help you easily manage and maintain the integrity of your official documents, such as birth, death, and marriage certificates, notary bonds, passport applications, filings for DBAs, and more. With flexible indexing settings, you have the power to index user-specific data outside standard system options like parties, addresses, legal descriptions, and cross-references, to meet your jurisdiction's unique needs. Our solutions also contain integrated cashiering capabilities that help further simplify your operations and make it possible for you to follow generally accepted accounting principles (GAAP) rules and achieve GAAP compliance.

Save Time and Effort

We offer the best-in-class official records software you need to become more efficient, productive, and responsive to the needs of your constituents. Our flexible and comprehensive tools for automated indexing and redaction allow you to save keystrokes while ensuring sensitive, confidential information remains protected from the public eye. And with integrated, in-office kiosks and self-service capabilities for passport and marriage applications, you can eliminate lines at your front counter and prevent staff from rekeying information back into the software.

“The Eagle system’s ability to apply saved staff signatures onto forms improves accuracy, provides better customer service, and saves time.”

— Deva Proto, County Clerk-Recorder-Assessor-Registrar of Voters, County of Sonoma, California

Strengthen Your Data Security

When you choose to deploy your Land & Official Records solution as software as a service (SaaS), we make it even easier for your office to keep data secure and ensure records remain accessible for both staff and constituents. More than 8,000 public sector organizations use a variety of Tyler cloud-based solutions, with more than 166,000 public sector users relying on them to access the software they need to perform their jobs.

Tyler hosts your data from one of our data centers and delivers your records management solutions over a trusted and safe network via our cloud-based SaaS. With 24/7 monitoring by IT professionals and Tyler carrying the burden of maintaining hardware, software, and equipment, you'll minimize security risks while also reducing your IT costs.

Protection From Disasters

With increased electronic storage and an expanding online presence, your recording office faces a growing need to protect its data from disaster. Fires, floods, tornadoes, hurricanes, and other disasters, such as ransomware attacks, can put your records at risk, and, in some cases, even destroy them entirely. By hosting your records management system via our cloud-based SaaS, your data will remain safely offsite in one of our data centers, with backups occurring nightly. In the result of a disaster, you can be up and running again in minutes from any PC with internet access.

“Utilizing a cloud-based solution eradicates the painstaking task of backing up our system and data. The Wayne County Register of Deeds’ records and images are being stored in a secured hosting facility. Our cloud-based solution ensures that our data and images are backed up nightly.”

—Bernard Youngblood, Register of Deeds, Wayne County, Michigan

We Value Your ROI

Our partnership goes beyond the sale and well after implementation. We're dedicated to providing you with the tools and services you need to overcome your biggest challenges, and we proudly offer you the necessary support to do so.

Evergreen — Our evergreen philosophy on product upgrades proves our commitment to continuous improvement and long-term client success. As our solutions evolve with new features and technology, you benefit by receiving updates as part of your annual maintenance or SaaS agreement — ensuring you have the software and technology you need today and for years to come.

EverGuide — Our EverGuide® initiative offers continued training and support options after implementation so you can capture the full benefit of your investment. As new features are released or staff changes, we'll provide you the tools you need to ensure your continued success.

Citizen Transparency — We're constantly looking for ways to improve information access for constituents. With our self-service tools, the public can search, download, retrieve, and even purchase documents themselves from any device with internet access or at an in-office kiosk.

Paperless — Identifying ways to improve productivity and reduce paper are goals we share with our clients. Reducing paper means automating processes, converting documents to electronic files, and streamlining workflows — all within the functionality of our solutions.

Open Data — As your operations and constituents demand access to information at a moment's notice, and as offices enhance their infrastructures with technology, the need for open data is more urgent than ever. Our solutions employ a secure, agile, and powerful open data exchange that gives you and your office the opportunity to thrive instead of being trapped by software limitations.

Experience That Counts. Technology That Delivers.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 26,000 successful installations across more than 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations.

Tyler is a recognized industry leader in records and document management systems. For more than 40 years, Tyler's Land and Official Records solutions and the dedicated staff that supports them have provided best-in-class software and services to hundreds of recording offices. Currently, recording professionals across 26 states rely on our software to manage more than 9.8 million documents, with more than 4.1 million eRecorded documents added to the mix every year.

Tyler was named to Forbes' "Best Midsize Employers" list in 2019 and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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Empowering people who serve the public®

