



Inspector General Investigations

Pre-configured for Compliance Flexible for Extensibility

Ensuring that an Inspector General (IG) can examine the internal operations of government agencies, military organizations, military contractors, or civil groups requires a robust case management application. An IG investigation can focus on employee misconduct or unethical behavior; fraud, waste, and abuse; gross mismanagement; procurement or contract fraud; misuse of government property or equipment; or violations of laws and regulations.

The Inspector General Investigations application is built on Tyler's Case Management Development Platform, powered by Entellitrak®. The application supports a broad spectrum of investigative processes — including case intake, decision to investigate, referral to another authority, and closure — as well as explicit agency, regulatory, and business requirements.

Many IG offices investigate and handle cases at the local level while a central HQ remains responsible for oversight of multiple offices. Without a standard centralized case management system, this process can be cumbersome. The Inspector General Investigations application provides an established case management tracking platform that can be configured to meet specific requirements.

The application supports a variety of IG organizations, including those with a single IG inspector, division-level IG supervisors, and enterprise-wide IG Program Managers. It is designed using open standards, open architecture, and platform

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KEY PRE-CONFIGURED IG PROCESSES

- Hotline / Case Intake
- Decision to Investigate and Case Assignment
- IG Investigation Process
- Case Closure (IG Determination and Recommendation, rate of respective substantiated/ unsubstantiated findings, types of recommendation, total processing days, costs, etc.)
- Semi-annual and annual reporting

CASE MANAGEMENT DEVELOPMENT PLATFORM MODULES

- Document Management
- Analytics
- Access (external user portal)
- Direct Scan
- Mobile

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These organizations along with several in the intelligence community are among those that have entrusted their Inspector General Investigation programs to Tyler Technologies.



independence, all of which combine to provide extensibility, interoperability, and portability to any size enterprise. An in-house IT staff can rapidly modify the Inspector General Investigations application to match an organization's needs, reducing implementation time and cost. Moreover, the application is flexible enough to be used as a stand-alone system or as a component within an existing IG program.

INCLUDES TARGETED IG SUMMARY REPORTS

Tyler's Inspector General Investigations application adheres to the complex rules and regulations that drive Inspector General inquiries, policies, and procedures, enabling organizations to quickly and accurately process investigations.

It includes numerous IG summary reports that can be created by different users based on defined roles and access to the system, such as:

- List Cases Opened/Re-opened/Closed
- Identify Individual Office/District/Region IG Cases
- Track Individual IG Cases at each Stage
- List Allegations
- Identify Cases Assigned to Special Agents
- Determine Case Qui Tam Status
- Summarize Determinations, Referrals, and Recommended Remedies
- Semi-annual Data Calls
- Ad Hoc Reports

Additional report formats can be easily configured to meet the need to track against federal initiatives.

By using Tyler's Inspector General Investigations application, IG offices are able to:

- Accelerate investigation processing times
- Reduce the cost of processing investigations
- Automate workflow and unite disjointed information
- Provide visibility into an entire IG program via a secure, web-based interface
- Remain flexible to changing requirements without changing code

Contact us for a presentation and demonstration

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