



APPRAISAL & TAX
SOLUTIONS



Comprehensive Software and Services
for Fair and Equitable Taxation

Why Trust Tyler?

Local government budgets across the nation rely on fair and equitable property assessments, along with timely taxation and collections. However, your office is always busy, your budgets are tight, your staff is often overwhelmed, and the software and processes you're using are antiquated. Making work more challenging, you also have minimal time and resources to deal with the manual effort of paper reporting, appeals processing, data entry, field reviews, and customer support. We've been in your shoes, and we can help.

We've been the pioneer, innovator, and leader in the appraisal and tax industry since 1938. Tyler is comprised of individuals with extensive firsthand experience, and we pride ourselves on our commitment to client success. Tyler's Appraisal & Tax solutions support more than 1,500 jurisdictions in 49 states including eight statewide adoptions — something no other company can boast. Internationally, we support more than 70 jurisdictions with three province-wide adoptions across four Canadian provinces, The Commonwealth of the Bahamas, and other international locations. Our Appraisal & Tax solutions ultimately serve the needs of more than 50% of the U.S. population.

For more than 80 strong years, Tyler has empowered individuals and agencies serving in the public sector with leading Appraisal & Tax solutions. CLT Appraisal Services™, the country's only national mass appraisal services company, offers services that meet IAAO standards and comply with all state, local, and international legislative requirements. We have also developed, cultivated, and supported industry-leading computer-assisted mass appraisal (CAMA) technology.

Property tax data is secure, precise, and accurate — so your operations run smoothly from office to office, jurisdiction to jurisdiction. Our elite solutions for tax billing and collections are second to none and can tackle your office's toughest challenges from processing delays to cashiering. Today, we continue to grow and offer revolutionary software and services to boost the efficiency, accuracy, and performance of appraisal and tax offices.

Powerful Appraisal & Tax Solutions

It's not about technology for technology's sake. It's about anticipating and responding to specific needs, building thriving communities, and empowering offices to deliver better and faster assistance to their populations. Our full-cycle solutions give you and your staff the ability to do more with less effort. More access to information. Greater transparency. Reduced costs. Minimized paper waste. Secure data that's easier to manage and maintain. Better workflows. Faster results. Less wasted time. A happier and more productive staff.

Core Capabilities

Our solutions have many core capabilities that allow us to stand out as the company our clients have come to know and trust. Because of our client-centric focus, we know your work requires you to multitask and maintain the highest level of productivity. That's why we support you with the most comprehensive tools and services to get the job done.



CAMA



Tax Billing
& Collections



Assessment
Administration



Systems
Integration



Electronic
Data Capture



Mobile
Technology



Citizen
Transparency



Mass
Appraisal Services



Cloud
Computing



Data
Verification



Image
Collection



Performance
Tools



Analytics
& Insights

Mass Appraisal Services

APPRAISAL SERVICES

- *CLT Appraisal Services™*
- *Tyler Verify™*

Experience and Execution at Your Service

Founded in 1938, Tyler Technologies' CLT Appraisal Services is the country's only national mass appraisal services operation and has remained one of the most trusted names in the industry since its inception. Our teams have appraised more than 34 million parcels across the nation, including 26 state capitals, and are experts in data collection and property valuation for communities like yours. Longstanding client relationships, one for more than 70 years, demonstrate our commitment to integrity, consistency, and unmatched value for our clients. You can rely on our highly experienced staff who are certified to understand and meet or exceed local, state, and international standards and requirements.

Save Time and Effort

Simple — your budget relies on accurate property taxes from your community, neighbors, and businesses. These individuals also expect a fair and equitable assessment. Without the proper knowledge, procedures, data, and transparency, your operations begin to suffer. We understand you may not have the time or resources to do everything you need to do in your area. So, we provide comprehensive services such as data and image collection powered by Cyclomedia, residential and commercial/industrial valuation, appeal support and consulting, and Tyler Verify's data reconciliation and verification to maximize your resources and minimize your effort.

"We have an obligation to our citizens to do our jobs as efficiently and cost-effectively as possible. Working with Tyler allows us to do just that. They go above and beyond what we expect our vendor to do."

— *Stephen White, Director and Chief Appraiser, Cobb County, Georgia*

Computer Assisted Mass Appraisal

Your Source for Defendable Valuation

As a recognized leader and innovator in the appraisal and tax industry, we know accuracy is everything. In the 1960s, Tyler was among the first to develop and use computer-assisted mass appraisal (CAMA) technology. Our expertise has earned us the ability to appraise and manage more than 97 million parcels within our software. Today, our web-based and GIS-enabled tools include appraisal features to help you manage the entire property assessment process. From property data to assessment administration to property maintenance, and valuation and appeals — we help you achieve accurate property values that are easily defensible to both constituents and any appraisal review board.

Efficiency and Productivity Delivered

Stop the redundant data entry, eliminate the mountains of paper, and minimize processing delays by transforming your office with stress-reducing technology. Our best-in-class appraisal software offers a full complement of options, both powerful and efficient. These flexible, scalable, and comprehensive tools help manage property data, compare appraisal methods, streamline modeling, integrate with geographic information systems (GIS), and interoperate with other Tyler software solutions to connect all facets of your workflow. Best of all, your taxpayers can trust your operations are transparent, fair, and equitable.

CAMA SOLUTIONS

- *AES California™*
- *Eagle Appraiser™*
- *Eagle Assessor™*
- *iasWorld CAMA™*
- *Orion Appraisal™*

“We are always looking for growth and improvement opportunities. Embracing technological advancements and software updates while collaborating with Tyler ensures that our office is positioned to meet our goals.”

— Linda Fraley, Clermont County Auditor, Clermont County, Ohio

Tax Billing & Collections

TAX & BILLING SOLUTIONS

- *Eagle Treasurer™*
- *iasWorld Tax™*
- *Incode Property Tax Management™*
- *Munis Tax Billing & Collection™*
- *Orion Collections™*
- *Tax-Wise™*

Operations Made Simple

Tyler's tax billing and collections solutions provide comprehensive, tightly integrated, and easy-to-use tools that ensure timely and efficient processing of bills, payments, property, and party information. Our solutions have assisted tax and collections offices in producing more than 17 million tax bills. Tax offices and collectors can track detailed property maintenance, tax notification, and tax-fund collection information quickly and easily. With intuitive navigation and processes, our highly efficient tools simplify the tax billing and collections operations for you and your office.

Revenue Management Reinvented

Taxpayers want mobile payment options, online access to information, and great customer service. With Tyler, your office can provide a valuable, transparent communication tool that benefits your constituents, your jurisdiction, and your office staff. You can track requests, handle payments, produce and distribute reports, and access critical information at a glance. It's time to take back your productivity and eliminate the headaches from manual estimate creation, payment delinquency, cashiering challenges, transaction processing delays, and antiquated software.

"We are the perfect example of using Tyler's products to do more, a lot more, with the same or fewer of everything — people, computers, hours, and money."

— Larry Gaddes, Tax Assessor/Collector, Williamson County Tax Office, Texas

We Value Your ROI

Our partnership goes beyond the sale and well after implementation. We're dedicated to providing you with the tools and services you need to overcome your biggest challenges, and we proudly offer you the necessary support to do so.



Evergreen – Our evergreen philosophy to product upgrades means a return on your investment that is unrivaled in the industry. Tyler is committed

to continuous improvement and long-term client success. As our solutions evolve with new features and technology, our clients benefit by receiving updates as part of their annual maintenance or SaaS agreement — ensuring they have the software and technology they need today and for years to come.



EverGuide – Our EverGuide® initiative offers continued training and support options after implementation so you

can capture the full benefit of your investment. When software updates arise or staff changes, we'll step in to support your operations along the way.



Cloud Computing – In today's everchanging business landscape, the option to use cloud-based

solutions offers the same efficient and secure software accessible via web browsers without additional hardware or resource headaches. This allows you to avoid expensive IT costs, access information in the event of a disaster, and achieve greater ROI with a limited budget.



Mobility – Information must be readily available at our clients' fingertips, wherever they are — in the office, the

neighborhood, and on the street. Whether through assessors using tablet software or collectors using mobile payment options, we offer smart mobile solutions for agility and efficiency on-the-go.



Citizen Transparency – We're constantly looking for ways to improve information access for citizens — providing reliable, real-time property and tax data that's easy to reach using a web browser from any device. This enables constituents to quickly engage with your office and remain in the know.



Paperless – Identifying ways to improve productivity and reduce paper are goals we share with our clients. Reducing paper means automating processes, converting documents to electronic files, and streamlining workflows — all within the functionality of our solutions.



Open Data – As your operations and citizens demand access to information at a moment's notice, and as offices enhance their infrastructures with technology, the need for open data is more urgent than ever. Our solutions employ a secure, agile, and powerful open data exchange that gives you and your office the opportunity to thrive instead of being trapped by software limitations.



Experience That Counts. Technology That Delivers.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments.

Tyler partners with clients to empower the public sector — cities, counties, schools, and other government entities — to become more efficient, more accessible, and more responsive to the needs of their constituents.

With success as a recognized leader in the appraisal and tax industry for more than 80 years, we have the track record to prove it. We provide Appraisal & Tax solutions to 49 states, 26 state capitals, four Canadian provinces, The Commonwealth of the Bahamas, and other international locations. You can count on Tyler to help you administer reliable, fair, and equitable taxation through best-in-class software and services.

Tyler was named to Forbes' "Best Midsize Employers" list in 2019 and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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Empowering people who serve the public®

